

Questions - Inquisitive Minds Answer

Classification

Should we replace that part now?

Will the unit fail soon?

Which unit(s) needs Service most urgently? Maybe before the 3 main summer holidays?

Should we start a PM program for this vehicle? Soon?

Anomaly

Is this a normal sound, normal vibration, normal squeak, etc. or is it abnormal? Identify.

Regression

Will this unit fail from improper maintenance, Age?

What is the remaining useful life?

Do we need to prepare a budget request? Repair or replace...

Clustering

Which units have the same abnormal failure of a certain part?

Should we stock that part?

Failure cause? Operator, maintenance, neglect?

Reinforcement (Learning)

Should I continue driving at the same speed, brake or stop and call my supervisor and start to trouble shoot – prior to breakdown? What's that funny noise?

These questions or similar ones are the reason your Load and Pack or other maintenance vehicles have PM programs. And like other vehicle manufacturers, **Broyhill has a program** to assist you.

We realize that: Some shops don't have the budget for or just don't perform maintenance in a timely manner. We understand - but that actually will cost more dollars and down time. We also have 10 repair/replacement kits that save you major dollars.

If you haven't received our PM program, Please contact us and we will email the program to you. ASAP.

Care for your unit(s) is very important to us. We want you to succeed and we're here to help you.

Contact us before it's too late. You could be **in the season** when the problems seem to appear and become much harder to rectify. Thank you.